

## What Works: Innovation and Integration to Care for the Most Underserved Populations

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## Stakeholder Engagement: Listen to People Who Matter Most!

- Individuals Experiencing Homelessness
- Front-Line Workers
- Providers
- Community Partners
- Thought Leaders Throughout the Country



## **Whole Health is Key to Good Health**



#### The New York Times

## Bloomberg Unveils Plan to Reduce Homelessness

#### By Maria Newman

July 17, 2006

Mayor Michael R. Bloomberg announced today a new, more aggressive approach to hard-core street homelessness, while putting in place a more comprehensive approach to keep people from becoming homeless in the first place, and to help the homeless get back on their feet faster.



TECH —

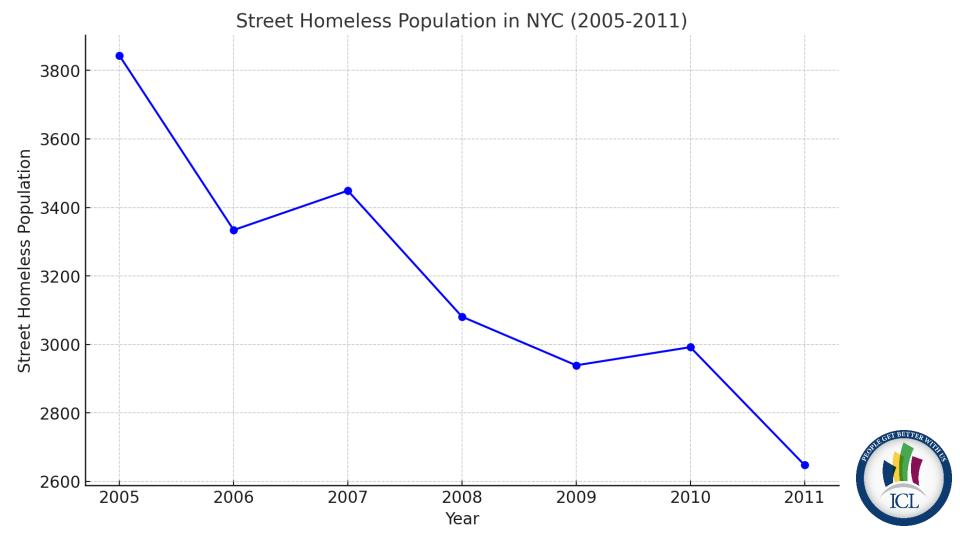
## Two days of iPhone line-waiting: a sordid tale

One Ars writer's odyssey to procure an 16GB iPhone 3G on launch day quickly ...

CHRIS FORESMAN - 7/14/2008, 3:15 PM









# NYC declares state of emergency, de Blasio says coronavirus 'could easily be a 6-month crisis'











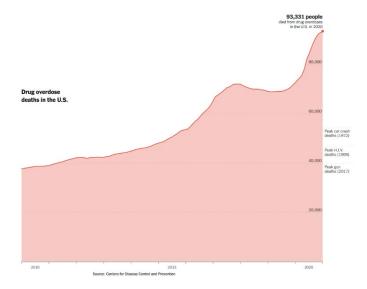


#### The New York Times

#### TheUpshot

## 'It's Huge, It's Historic, It's Unheard-of': Drug Overdose Deaths Spike

By Josh Katz and Margot Sanger-Katz July 14, 2021





#### Assessing the Impact of Hoteling on Project Renewal Shelters Prepared September 2020

## Shelter Overdose Incidents Feb Mar Apr May Jun Jul Aug Sep

Shelter overdose incidents by month, since January 2020. April totals reflect a short spike in overdoses early in the month, after which incidents remained low until another spike in June.



## **Keys to success:**

- Listening to the people you serve
- Prioritizing those who need services the most
- Integrating whole health supports



### Lucerne Residents to be Moved

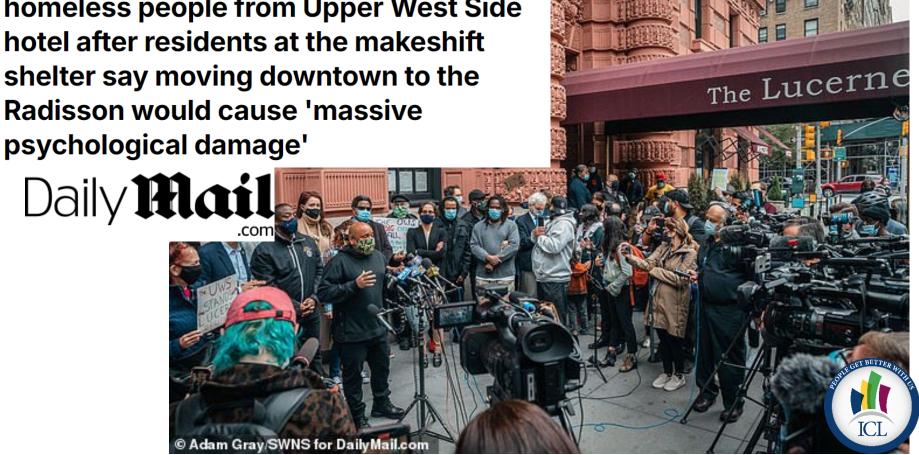
The de Blasio administration announces relocation to a new shelter in FiDi, but debate over homeless continues to escalate

MICHAEL ORESKES | 26 SEP 2020 | 01:10





**New York City halts transfer of 235** homeless people from Upper West Side hotel after residents at the makeshift shelter say moving downtown to the Radisson would cause 'massive psychological damage'





## NYC Health + Hospitals helps homeless patients with medical respite program

It offers patients experiencing homelessness a place to stay for up to 90 days while accessing expanded medical services that are not available in shelter, as part of its Housing for Health initiative.





#### The New Hork Times

## They've Spent Years on the Streets. Can Anyone Coax Them Inside?

May 3, 2023









#### **STEPS to Success**

### Our Participants are doing well...

- 98% have remained stably housed
- 98% are adhering to medication
- Only 2 people have needed to visit the hospital.
- And no one has been incarcerated



#### **People Get Better with Us!**

- We design programs by listening to people when the talk about what they want and need.
- We prioritize services to fit our clients.
- We focus on whole health—including housing—which is key to achieving good health outcomes.



#### INSTITUTE FOR COMMUNITY LIVING

#### **Thank You!**

For more information, contact

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#### **People Get Better With Us**